CUSTOMER NOTES



Cleaning instructions OKACOLOR Status: 1303

Please observe the following information aimed at protecting you and your customers from damage and so as not to endanger any claims for compensation and warranty claims. The following information is designed to draw your attention to specific details which are often overlooked, but are important, and therefore must be considered. As such recommendations are of a general nature, and not aimed at each specific case, they do not lay claim to completeness. All valid laws, directives, standards and recognised technological regulations must also be observed. Please refer to the separate enclosures for product-specific information. Please contact us if there is any doubt. Non-compliance with this information will endanger any claims for compensation or warranty claims.

DIGITAL PRINTING

Straight digital printing without the use of additional protection and covering paints may only be cleaned dry. In the event of contact with water or other liquid cleaning agent, the consequence will be peeling or changes in colour. For this reason, only soft, clean cloths may be used for cleaning. We also recommend the use of antistatic cloths. The use of brushes, sponges or similar cleaning aids can lead to mechanical damage to the printed surface and must therefore be avoided at all costs.

DIGITAL PRINTING with PROTECTIVE LACQUER

For digital printing covered with protective lacquer there is tested resistance to chemicals in accordance with DIN EN 12720 (test liquids and reaction times in accordance with DIN 68861 Part 1, stress group B) for 26 different substances such as, for example, household vinegar, 10% citric acid, alcohol, disinfectants, cleaning agents and other cold liquids. Cleaning agent tests were also carried out following ETAG 002. Resistance to mechanical abrasion was proved by abrasion tests in accordance with ISO 15 184 (corresponding to pencil hardness H 7) and examinations of friction resistance in accordance with AKLV 112.

Digital printing covered with a protective lacquer must only be cleaned using liquid pH-neutral cleaning agents (pH-value >6.0 to \leq 8.0) or using clean water. Highly alkaline or highly acidic cleaning agents can attack and destroy the protective lacquer, and must therefore not be used. Cleaning agents with abrasive components and scouring cleaning sponges or brushes may also damage the surface of the lacquer and must not be used. Solid particles of dirt on the surface of the lacquer must first be removed with a clean, soft cloth. After cleaning, the surfaces must be rubbed dry with a soft cloth in order to prevent calcium deposits.

No high-pressure cleaning systems of any kind whatsoever may be used for cleaning, since these damage the surface of the lacquer. The same applies for all cleaning systems that attack the lacquer surface mechanically, such as steel wool, knife blades or the like. Damaged areas of the protective lacquer coating must not be brought into contact with water or other liquids.

CUSTOMER NOTES



LACQUERED SURFACES

The same cleaning instructions apply for surfaces that have only been lacquered as for digital printing coated with protective lacquer.

If the above-mentioned cleaning instructions are followed, the quality of the OKACOLOR glass will be maintained for many years. OKALUX GmbH can accept no liability for the incorrect use of cleaning agents.

Other printed matter

If you do not have the following printer matter, please request it directly from OKALUX or download it from the Internet at www.okalux.com:

General terms and conditions of business Product-specific information texts

As well as these, there are the following customer notes:

Customer notes on offers

Customer notes on delivery

Customer notes alarm glass

Customer notes screen printing

Customer notes Structural Glazing / Edge deletion

Customer notes on heat-soak test

Customer notes on glazing

Customer notes SIGNAPUR®

Customer notes installation of OKAFLEX

Customer notes installation of OKAPANE

Customer notes OKAWOOD tolerances

Customer notes – OKACELL product specification

Cleaning instructions for OKALUX gen.

Cleaning instructions OKACOLOR

Guideline for visual quality